

**Unapproved Minutes
Enhanced 911 Commission Meeting
April 11, 2014**

**Department of Emergency Services and Public Protection
1111 Country Club Road
Middletown, Connecticut**

Commission Members

Ernest Herrick
Lee Vincent
Jeff Morrisette
William Hackett
Marc Montminy
Donald Richardson
Teresa Lockwood
John Elsesser
Alfred Dudek
Jeffrey Vannais
Raphael Barishansky
George Pohorilak
Paul Zito

Representing

Volunteer Fire Service
Conference of Municipalities
State Fire Administrator
DESPP/DEMHS
Municipal Police Chiefs
Wireless Services
Public Safety Telecommunicators
Council of Small Towns
Municipal Fire Chiefs
Manager 9-1-1 PSAP
Office of Emergency Medical Services
Public Representative
DESPP

Division of Statewide Emergency Telecommunications (DSET) DESPP

Commissioner Dora Schriro
Steve Verbil
Mike Guerrero
Charles Fuller
Bonnie Guarnieri

William Youell
Carey Thompson
Dan Czaja
John Masciadrelli

Others in Attendance

John Emra
Peter Fontneau
Bill Verrastro
Nancy Carter
Mary Ann Argy
Michael Varney
Charles Kelleher
Jeff Otto
Jean Speck
Frank Kiernan
Joseph Silverio
Dick Voytko
Darren Light
Steven Savage
Scott Haddad
Deb Montanaro
Sean Thakkar

AT&T
AT&T
AT&T
AT&T
AT&T
DESPP
QVEC
QVEC
OEMS
City of Meriden
Southington Police Department
KOVA Corporation
AT&T
NWCT Public Safety
TCMAFS
Cox
Criminal Justice Information System

Call to Order:

Ernest Herrick, Chair, called the meeting to order at 9:00 a.m.

Approval of E911 Commission Meeting minutes January 17, 2014.

Jeffrey Vannais motioned that the minutes be approved, seconded by Paul Zito.

George Pohorilak requested that his question to Steve Verbil regarding the Notice of Proposed Regulatory Change formula be added to the Minutes of the January 17th commission meeting.

Bill Youell stated that the correction will be made, and Steve Verbil will be discussing the formula at today's meeting.

The minutes were approved.

Correspondence

No correspondence.

Public Comment

Frank Kiernan, Director, City of Meriden PSAP, voiced a concern regarding the lack of communication between DSET and the PSAPs. Mr. Kiernan stated that in the past DSET would hold PSAP update meetings to keep everyone informed as to what is currently going on. Mr. Kiernan said these meetings are no longer being held and there is no information forthcoming even during the quarterly commission meetings. Concern was expressed about the NG9-1-1 equipment and the budget costs that will be affected. Mr. Kiernan encouraged the members of the commission to become members of APCO and NENA via a group discount.

Bill Youell stated there will be a PSAP update meeting in the near future. Mr. Youell also stated that DSET is working diligently with AT&T to develop a plan for implementation. No decisions have been made at this time. After all the information has been collected, there will be a PSAP update meeting scheduled. The target date is during the month of May.

Jeff Otto acknowledged George Pohorilak and Frank Kiernan for their comments. Mr. Otto expressed that it is inappropriate for the commission to adopt the minutes that are yet to be modified. The minutes should be modified before being approved. Mr. Otto elaborated on Frank Kiernan's phrase "open communications." Mr. Otto requested that the public be kept aware of current discussions on the complexities, questions and uncertainties of the NG-911 equipment.

Mr. Otto reported that the entire country is approaching the Text to 9-1-1 mid-May deadline. Mr. Otto pointed out that Connecticut has no firm date as to when Text to 9-1-1 will be adopted.

Unfinished Business

No unfinished business.

Bill Youell announced the new Commissioner of Dept. of Emergency Services and Public Protection, Dr. Dora Schriro.

Commissioner Schriro expressed how impressed she is with the “top notch” leaders of the six divisions and is looking forward to working with everyone at the agency.

Commission Seats

Bill Youell announced that Chief Marc Montminy, Manchester Police Dept. and Bill Hackett, Director, Division of Emergency Management & Homeland Security, are official members of the commission.

Legislation

Bill Youell reported on Senate Bill 426, “An Act Suspending and Evaluating the Consolidation of Dispatch Centers Within the State Police.” The progress of State Police dispatch consolidation has already been suspended and the Commissioner now will undergo a study of the state police dispatch consolidation effort. The Commissioner has taken steps to redeploy troopers back to the barracks in order to provide 24/7 coverage.

George Pohorilak questioned if the dispatch centers are being restored to the barracks or just the troopers?

Bill Youell stated that currently only the troopers are back.

Mr. Pohorilak questioned if the consolidation of dispatch centers is going forward?

Mr. Youell responded that at this time, the dispatch consolidation is under suspension and is being studied. No definite decisions have been made to move forward.

Mr. Pohorilak stated that there were stories of 9-1-1 calls going bad and questioned if there were any studies being done to find out what happened.

Commissioner Schriro stated there is an ongoing collection of data. Commissioner Schriro identified three facets of consideration: The first being Public Safety. The Commissioner stated there are many walk-in requests for assistance which is the underlying reasons troopers are now always present at barracks and the barracks are always open. Public Service is the number two facet. The study showed that 60% of the public requests are for customer service and not deemed urgent. Forty percent of the requests are emergency 9-1-1 calls. After reviewing the data, DESPP is now finding ways to strengthen public safety and maximize and deliver optimum public service. The third facet is Public Policy which is relevant due to state statutes and incentives to encourage various locals to bundle efforts strengthening actual PSAP locations. CSP 911 response has always been above the high standard of Connecticut Regulations which articulate that 90% of the calls will be answered within ten seconds. CSP always answered within 10 seconds over 90% of the time. With regard to the number of dropped calls, the State has always performed at a very high level. After consolidation of the western district, the number of dropped calls improved to a ¼ of 1%. There were approximately 700 fewer dropped calls than the previous year.

George Pohorilak requested consideration to propose legislation on multi-line telephone systems for the next legislative session.

Bill Youell stated that it will be considered.

Bill Youell reported on House Bill 5531, “An Act Concerning Mutual Consolidation of Dispatch Facilities.” This bill was designed to establish a governance structure for consolidated dispatch centers. Currently the bill has been changed. Language has been substituted and it is back to an inter-local agreement. The towns of East Lyme, Waterford and New London are in the process of reassessing the revised bill.

George Pohorilak questioned why these towns felt legislation was needed.

Bill Youell stated that current inter-local agreement structures dictate that one town must take the lead. The bill as originally written affords each town equal representation.

Jeff Vannais asked Commissioner Schriro what is expected of the members of the Commission with regard to the advisory role of the Commission.

Commissioner Schriro stated that the question is an important one and she would like to prepare a thoughtful answer.

Dept. of Public Health

Ray Barishansky gave an OEMS update on the E9-1-1 grant funding for EMS Data Collection. The update included a budget overview comparing the 2012-13 E911 budget and the 2013-14 budget. Mr. Barishansky stated that cost of equipment which relates to Toughbooks (laptops) has gone down, but will need to go up in the future. It was 48.3% then, and for the 2013-14 budget it was 39.6%. 700 units have been deployed since 2006 with 76% of all authorized transport ambulances outfitted. 95% of all transport agencies have a 1:1 ambulance to Toughbook ratio. They are currently replacing/filling in approximately 75% of 2007 rollout. At this time, 217 units need to be purchased. The partnership with Telrepc (the State contract authorized vendor) has been a positive, productive business relationship. Current funding allows for approximately 75 units to be replaced each grant cycle. The recommended unit replacement is not at the optimal rate. A total of 217 units would need to be purchased to achieve the goals.

In November 2012, the IRB gave approval to DPH for the Connecticut EMS Tracking and Reporting System (CEMSTARS) program. Over 500,000 records were submitted in the first year. Mr. Barishansky discussed the Primary Provider Impression and the top 15 first impressions.

Fred Dudek asked what the goal is for CEMSTARS implementation.

Jean Speck stated the CEMSTARS Program is the system OEMS has been building for last 12 years which includes both Trauma and EMS datasets. All 31 hospitals are required by statute to submit data to OEMS regarding trauma cases. OEMS is working with Digital Innovations data aggregator to upgrade the way data is processed, which is currently suboptimal. It is expected that within the next six month period, Trauma and EMS data will be linked.

Jeff Vannais asked if there has been or will there be, any effort to relate the information gathered about the treatment that a patient receives from responding EMS providers to the information that's gathered in the 9-1-1 PSAPs as a result of the EMD process that is required in each of the PSAPs? Will a study be done to find out if this EMD program is effective and accurate, or is it not doing the job that is required?

Mr. Barishansky stated that currently the answer is no, however, future initiatives will be looked into.

John Elsesser questioned if the implications of Windows XP losing all support this month has been considered and what this means to those owning a seven-year-old-computer? Mr. Elsesser stated that reports have shown that through the process of updating to Windows 7 and 8, it will possibly allow “hackers” to gather personal and private information.

Mr. Elsesser discussed the high cost of the Toughbooks and the possibility of converting to tablets which are more portable, less expensive and have cutting edge technology.

Mr. Barishansky answered that guidance was sent out to the EMS agencies approximately five weeks ago and all (operating system) updates were to be made. OEMS discussed the matter with Telrepc, and a follow-up will be done next week.

Jean Speck reported that Panasonic Toughbooks do have a tablet line. Currently there are three agencies due for an upgrade which are planning to go with the Panasonic tablets. There are other agencies that have decided on their own to purchase iPads. Preference is divided. Some need the keyboard and ability have a ruggedized laptop that is secure, able to bounce off the gurney and the back of an ambulance. There has been an incident of an iPad falling off the back of an ambulance and ended up getting cracked and broken. An iPad with all the necessary features can cost up to \$1,500.00.

George Pohorilak questioned what percentage of the total budget does the \$250,000 cover?

Raphael Barishansky stated four or five percent.

NG 911 Update

Mike Guerrero reported that DSET has been meeting with AT&T on a weekly basis since early February planning for the implementation of the NG9-1-1 system. DSET staff is currently participating in up to six meetings per week. Six project sub-teams have been created to identify and resolve action items for system implementation. The sub-teams are: Communications & Training, ESINet Core, Network, NOC, Operations and Site Implementation.

Mr. Guerrero announced the identification of the ten pilot NG9-1-1 PSAP sites. The sites are: New Britain ERC, Enfield ECC, Valley Shore ECC, Middletown ECC, Newington PD, Mashantucket Pequot PD, Fairfield ECC, Wolcott PD, Shelton PD and Wilton PD. The proposed schedule for the ten sites is to have equipment installed later this year with cutover to NG9-1-1 beginning the week of January 6, 2015. Two Alternates: Watertown PD & West Haven ERS.

Site visits have been conducted at the pilot sites, alternate sites and all CSP Troop locations. AT&T, TCS/Microdata personnel have documented space, electrical and system connectivity requirements at each location. DSET is currently in the process of contacting each PSAP in writing to inform them of any work that is required prior to installation and cutover.

AT&T conducted an NG9-1-1 DSET Staff workshop at the Forensics Lab Auditorium on March 31 – April 2nd. The workshop included a demonstration of a NG9-1-1 system simulator and in-depth discussion regarding system features and connectivity to other PSAP systems.

Jeff Vannais asked if the presentation given to DSET by AT&T, could also be presented to the commission. Mike Guerrero stated it was more of a workshop rather than presentation.

AT&T

Mary Ann Argy, AT&T, introduced staff members of AT&T and described their responsibilities: Darren Light, Nancy Carter, Peter Fontneau, Bill Verrastro, and John Emra.

John Emra, President, AT&T East, reiterated information regarding the Frontier transaction that was announced in December. The transaction needs a number of approvals, including those of the FCC and Connecticut PURA. The target date for closing is between October 15 and November 15 of this year.

Darren Light, AT&T Public Safety Practice, reported that the target date to have the core ESI net and the Host installed is December 19, 2014. The goal to have the first 10 pilot PSAPs completed is February 12, 2015. The remaining PSAPs should be stood up and operational by December 2, 2015. Final testing and completion of the project is set for January 22, 2016.

Mary Ann Argy stated that AT&T and DSET are working together to set up a PSAP update meeting for May of this year.

John Elsesser encouraged that the meeting in May should include features of the system and information regarding what the system will do, marketing materials for PSAPs, possibly a power point presentation that can get out to the end-users. Mr. Elsesser is hopeful that the questions about what the local PSAPs possible financial obligations are, will be answered in this fiscal year, as well as what equipment will be necessary and what the additional costs will be.

Bill Youell stated that there is a press release which is currently awaiting final approval and should be going out soon. DSET is currently learning about the features of the system. DSET will communicate any additional costs, but at this time, it is unclear as to whether there will be any. There will be a follow-up to ensure there are no additional budget items that DSET is not aware of.

Mike Guerrero stated that in the fall of 2013, visits were made to all the PSAPs and were notified by letters of any space issues, electrical equipment installations and/or what air conditioning provisions would be needed.

George Pohorilak questioned if DSET received feedback from the PSAPs as to whether or not they had made changes.

Mike Guerrero answered yes.

Jeff Vannais stated that current the PSAP Telecommunicators in Connecticut are “in the dark” about the NG9-1-1 system and need to be informed about what is going on and how the system is going to work. It is the responsibility of the commission members to pass along information regarding NG 9-1-1 to the PSAPs so they can pass along the information to the Telecommunicators.

Paul Zito stated Troop G in Bridgeport is currently undergoing work that is related to 9-1-1. Some of the requirements are tripling the amount of air conditioning in a room, quadrupling the amount of electricity.

Bill Youell stated these are costs that should not be incurred by the State and DSET is currently negotiating with AT&T.

Teresa Lockwood stated that the Telecommunicators are the end-users of the system and it is very important that they be trained properly. The success of this program will fall on the Telecommunicators. Proper training will “make or break” the system.

Carey Thompson stated training is a primary focus and everyone will be trained. No details are available at this time. Additional funding has been added in the budget for the necessary training.

George Pohorilak stated CSP and DSET worked side-by-side to develop the entire PSDN network system.

Disaster Recovery Backup Network

Steve Verbil stated that DSET is working to ensure that whatever method is selected will work with the NG911 solution that is being installed in Connecticut. For any VSAT solution, that means coordination with the NG911 vendor, because a satellite connection looks very different in speed and functionality than a terrestrial connection such as the fiber PSDN. DSET has met in conference call with Hughes, TCS, and AT&T and started the process to work through the issues. Regular meetings will be held by the NG911 subgroups. Nothing has been decided as to which Disaster Recovery Solution will be purchased.

Jeff Vannais questioned if there were any considerations given to use different methods such as the PSTN system rather than the PSDN network.

Steve Verbil stated consideration was given to cellular data as possible backup and terrestrial backup, but no decision has been made at this time.

Text to 911

Steve Verbil reported that the DSET plan for implementation of text-to-911 in Connecticut is matched to the rollout plan for NG911. Concurrent with the probable FCC deadline at the end of this year for all text carriers, DSET plans to use two of the ten “pilot” PSAPs in the NG911 rollout to receive the initial text-to-911 calls.

Teresa Lockwood questioned if a policy can be established regarding the transferring of dropped calls.

Steve Verbil stated DSET will have a policy in place.

Jeff Vannais requested to have the public notified before the May 15th deadline, that there is no Text to 911 in Connecticut at this time.

Grants/Training/Public Education

Carey Thompson reported that DSET has drafted a press release announcing the contract award with AT&T and the implementation of NG9-1-1. It gives a high-level overview of the

technology, the PSDN, Text to 9-1-1, and general timelines for cutover. It is expected to be released within next two weeks. The contract with Connecticut Broadcasters Association has been renewed which will develop and distribute public service announcements which will be aired on both TV and radio stations. DSET is planning to use the State of Vermont ads.

Ms. Thompson asked for volunteers with marketing and artistic skills to assist in making the public aware of issues regarding the commission on domestic violence, the commission for the deaf and hearing impaired and the 2-1-1 system provided by United Way.

Carey reported there are two pending grants. There is one for QVEC for radio and for purchase and installation of three low band transmitters and receivers. DSET's share of the cost is \$6,400. The other is for the City of Manchester for a CAD upgrade. DSET's commitment is \$16,189. Currently there are no pending transition grants.

George Pohorilak requested a copy of the DSET budget, asked if PURA will not be holding a public hearing on the docket, and asked if a new rate had been set.

Bill Youell stated the budget would be made available.

Carey Thompson reported that the budget was \$2.5 million less than the prior year. The rate setting will be very close to 70 cents. No decision has been made regarding the hearing.

Public Safety Data Network/Governance

John Masciadrelli reported that DSET is in receipt of 46 requests to utilize the Public Safety Data Network. DSET has received two new requests since the last E9-1-1 Commission meeting. Of the 46 requests to utilize the PSDN, 19 requestors have not submitted a completed PSDN Technical Specifications Form. A request will not be moved forward to the design phase until DSET is in receipt of a completed "PSDN Technical Specifications Form." Currently 14 requests are in the network design phase. BEST has completed the network design for seven requests. Four of the seven requests will be reviewed and/or voted on at the PSDN Governance Board Meeting on April 16, 2014. Those requests are as follows: (1) Litchfield County Dispatch, (3) DESPP requests and (3) requests for CORE applications (COLLECT/P25) which require no vote. Five requests have been raised, reviewed and voted on by the PSDN Governance Board to date. Two of the five requests are in the process of being implemented. The three remaining requests are completed and operating on the PSDN. One request is on hold.

Marc Montminy asked if commercial entities will be allowed to utilize the system if they have some connection to Public Safety.

John Masciadrelli stated they would need representation by a Public Safety Agency or Municipality.

Mr. Montminy also asked if this is separate fiber or same fiber as education.

John Masciadrelli stated that the fiber is not shared with the Connecticut Education Network, it is a separate fiber.

Notice of Proposed Regulatory Change

Steve Verbil stated that as a result of requests from PSAPs for a review of DSET's funding formula, supported by the conclusions of the PSAP consolidation study by Kimball, with the agreement of the subcommittee appointed by this commission, DSET has reviewed the subsidy program in its entirety. DSET issued an NPRC to solicit input from the 9-1-1 community. DSET considered subsidization programs used in other states, input from NPRC responses, the Kimball report and the Commission subcommittee's opinions and a new funding formula has been developed.

Mr. Verbil reported that the new formula includes a) the population covered by the PSAP, b) the number of 9-1-1 calls answered, and c) a continuation of the current disincentive to transfer calls. The new formula eliminates consideration of Boroughs in funding calculations, because the Boroughs contain neither population nor call volume. More value is assigned to call volume than to population: 75%/25% weighting.

Details of the proposal: There will be a "snapshot of time" taken of the current amounts provided to each funded PSAP. There are two groups of funded entities: Multi-towns and funded municipality PSAPs, and Regional PSAPs.

For those PSAPs negatively impacted by the changes in the formula, DSET is proposing to "grandfather" most of today's subsidy, with the exception being any funding that result from the Borough calculation. Mr. Verbil discussed the caveats.

Mr. Verbil stated that DSET will post a summary on May 1, 2014, of the changes outlined today, as well as the modified subsidy numbers that would result from its implementation. DSET will then accept informal comments via email for a period of 60 days (July 1). Approximately 30 days after that, DSET plans to submit draft regulations to the Office of the Secretary of the State (approximately August 1). A formal 30 day written comment period will then begin, and a hearing will be scheduled. DSET staff will then review the comments received and make a determination as to whether any provisions of the draft regulations should be changed. DSET will submit the final regulation draft along with a summary of the comments, decisions regarding the comments and the reasons therefore to the Office of the Attorney General with a copy to all commenters. Presuming that the Attorney General's office is satisfied, the draft regulations are returned to DSET and will subsequently file them with the Legislative Regulation Review Committee as well as the Public Health and Safety Committee and the Office of Fiscal Analysis. The Regulations Review Committee will first consider the draft proposal at the end of the month next following the filing, irrespective of whether or not the legislature is in session. If the proposed regulations are approved, they are then filed with the Secretary of the State's Office and are valid upon filing. If the proposed regulations are rejected, DSET will make the changes required by the accompanying report from the Legislative Commissioner's Office and re-enter the process by re-filing at the Attorney General step.

George Pohorilak asked if DSET will only be allowed to listen what people are saying at the public hearing and not speak?

Steve Verbil stated DSET can only listen and not make any comments.

Geographic Information Systems

Dan Czaja reported that DSET GIS has updated almost 39,000 records since 2010. As of April 1st the geocoding match rate was 98.03% which is the level NENA set for NG9-1-1. DSET GIS continues to support CSP with mapping. The CAD system will receive an update in the near future. GIS continues to work with AT&T on the information management system. There have been 881 MSAG entries since the system went live in 2010. DSET continues to work with the CT Alert system. GIS is working diligently on the NG9-1-1 system providing data to two vendors.

George Pohorilak asked if there was any thought given to mandating addressing across the state.

Bill Youell stated nothing was proposed this legislative session.

Emergency Notification System

Mike Guerrero reported there have been 30 CT Alert broadcasts since the last commission meeting that went out to over 287,000 households. At this time, Opt-in registrations are at 156,785. DSET will be upgrading to the new Mass notification platform. LCD is scheduled for April, Valley Shore ECC in May, and Quinebaug Valley ECC, Middletown ECC, and Colchester ECC in June.

E9-1-1 Reports

Mike Guerrero reported the E9-1-1 reports are typical. Mr. Guerrero noted that the manual query reporting is poor. The Total Call Count if from the fourth quarter 2013. The only PSAP that did not meet state standards was Bridgeport. The CLEC reports are typical.

PSAP Issues

No PSAP issues.

Division of Emergency Management Homeland Security

Bill Hackett reported that the Cyber Security Task Force, which is headed by the Deputy Commissioner and Mark Raymond, continues to meet monthly. Cyber issues continue to be the consistent trend for Homeland at this time. Local, state, federal and private sector staff are working together to resolve issues. Mr. Hackett announced that Gov. Malloy has established an Emergency Communications Task Force to enhance common messaging for emergency and non-emergency issues, including multilingual messaging. The task force will address all forms of communication such as for the blind and the hearing impaired. The first meeting was held March 31, and next meeting is scheduled for April 28th. An invitation was extended to Bill Youell and Carey Thompson of DSET to attend the meeting and become part of the team. Mr. Hackett stated that three sub-committees will be established. The first group will identify diverse groups of residents with specialized needs. The second will identify methods of communications that can be used effectively to meet the needs of Connecticut residents. The third is to ascertain current best practices and future best practices.

Mr. Hackett announced May 6th is the annual Emergency Management Symposium co-sponsored by CCM, and DPH. The key speaker will be Kurt Schwartz, Undersecretary, Homeland Security and Emergency Management for Massachusetts. His speech will be on the integration of local, state and federal resources at the Boston Marathon. It will be held at the Crowne Plaza in Cromwell. Mr. Hackett announced that the Governor's Emergency Planning and Preparedness Initiative will be held on Saturday, June 21st or Monday, June 23rd.

Ernie Herrick established that the minutes from the January 17th meeting will be approved and signed with the changes.

George Pohorilak made a motion to approve the minutes with the changes. The motion was seconded by Jeff Vannais. The minutes were approved.

New Business

Steve Verbil stated that DSET has been negotiating with Comcast to get the list of their subscribers for emergency notification purposes. Mr. Verbil reported that DSET has been unable to agree on MOU language between the State and Comcast and not able to agree to language which Comcast wants. At the request of the Attorney General's office, Mr. Verbil is notifying the Commission that DSET is escalating this issue to the Attorney General's office for their disposition, because the DSET's interpretation of the statutes entitles the people to this information on the State's terms.

Carey Thompson announced that the annual Telecommunicator Conference will be held Tuesday, April 15th at the Crowne Plaza in Cromwell and will begin at 8:00 a.m.

Jeff Vannais encouraged DESPP to promote the multi-line telephone legislation.

Bill Youell requested Mr. Vannais and Mr. Pohorilak to forward to his email any structured plans that are in place.

Mr. Vannais stated that they have nothing at this time, but they will be working on it and will include DSET.

Mr. Vannais requested that the Commission become educated on FirstNet and public safety broadband.

Bill Youell stated that Mike Varney will be notified to give a presentation on this subject at the July commission meeting.

Don Richardson questioned the effects and challenges of small cells with regards to addressing.

Mike Guerrera stated addressing has not been an issue with the exception of the Crystal Mall.

There was a discussion on small cells.

Public Comment

Frank Kiernan thanked John Elsesser, Jeff Vannais, George Pohorilak and Teresa Lockwood for voicing PSAP concerns at the commission meeting today.

Mr. Kiernan addressed the question EMD process and documenting the data. In 2008 he was a member of the Healthcare Information Technology Standards Panel which worked alongside NEMESIS to develop standards aggregating patient information. It kept record of a patient beginning at the 911 call all way to rehabilitation. Unfortunately, this panel was dissolved because of the change of administration in Washington, DC. NEMESIS is currently handling that information. He reiterated the importance of the commission members to join APCO and NENA.

Mr. Kiernan expressed concern about comments from Mike Guerrero and Bill Youell that DSET is just seeing the new call handling equipment now.

Mr. Youell stated that the words were misspoken. DSET staff members along with the RFP committee went out to see the equipment working at other PSAPs during the RFP process. The session held last week was an in-depth discussion of what the equipment is actually capable of doing.

Jeff Otto also thanked the commissioners for voicing the concerns of the PSAPs. Mr. Otto requested that the surcharge be raised up to the maximum current legislation will allow.

Mr. Otto commented that the legislation about inter-local agreements is excess; offered that they should get another lawyer to look at existing regulations that allow them to do whatever they want.

Mr. Otto asked if the DSET budget is going to be posted.

Carey Thompson stated that there should be no changes made to the budget and will be posted.

Jeff Otto stated that even though the PSDN is in one fiber and the NG911 is in a separate fiber, they are both in the same bundle.

Jeff Otto stated that with regards to Text to 911, the four largest carriers in the country will be prepared for the May 15th deadline rather than the December deadline Steve Verbil gave reference to.

Mr. Otto commented that if the low expected call volume does not occur that you could increase the number of centers that receive text messages but it is not consistent with timetable given for enabling additional centers to receive 9-1-1 messages.

Mr. Otto stated that small cells offer Connecticut an opportunity to remedy a long-standing problem with the 911 calls along the highways where existing sectors carve out a piece of real estate that give state police agencies calls within the range of the sector and an eventual deployment of small cells along the highway will remedy the problems along the highway.

Adjournment

Jeff Vannais made a motion to adjourn the meeting. George Pohorilak seconded the motion. The meeting was adjourned at 11:35 a.m.

Ernest Herrick, Chairman

Date